MIHB HALAL CERTIFICATION PROCESS

(CLIENT JOURNEY)

01 APPLICATION FORM

Client completes and submits the Halal certification application form with required documents.

02 APPLICATION REVIEW

We review the application and documents to confirm scope, eligibility and readiness.

03 AUDIT

On-site audit / assessment conducted based on Halal requirements.

04 AUDIT REPORT

Audit findings and results are compiled in the audit report.

05 REQUEST FOR ADDITIONAL DOCUMENTS / INFORMATION

If the Certification Panel requires additional documents or information, we will request them from the client.

CLIENT RESPONSE

Client submits the requested documents / information.

06 CERTIFICATION DECISION

The Certification Panel reviews all information (including any additional documents) and makes the certification decision.

APPROVED

CERTIFICATE

Halal Certificate is issued to the client.
Certification is valid subject to surveillance and compliance.

NOT APPROVED

NOT CERTIFIED

Client to address the findings and may re-apply.

Refund of certification fee (as per MIHB refund policy).

OUR COMMITMENT

MIHB is committed to impartiality, transparency and confidentiality throughout the certification process, promoting trust and confidence in Halal certification.